

KNOWLEDGE

## **Are you working for CHANGES IN CONDITIONS?**

Changes in policies, systems, and conditions aim for lasting results.

#### What difference do you want to make?

·	
Outcomes Related to:	For Example
POLICIES/LEGISLATION	
Laws, practices, resolutions created to guide and determine decisions or actions	Policies are enacted to guide actions for fair treatment of people who are homeless.
Outcomes Related to:	For Example
CONDITIONS	·
Existing social, civic, political, economic, physical circumstances. Although social and civic outcomes are often about improving negative conditions, they may also be directed toward upholding or further enhancing positive opportunities or conditions.	Veteran reentry services are improved to consider the whole person and family as well as community belonging.
Outcomes Related to:	For Example
SYSTEMS	
The combination of related policies, organizations, and structures that defines or effects how things work. Outcomes might relate to sectors such as government, education, criminal justice or crosscutting social constructs as in systemic racism.	Local funders revise grant programs to address changing community demographics.
Outcomes Related to:	For Example
SOLUTION OR RESOLUTION	
Solving a problem or resolving a civic or social concern or conflict	The community finds resolution to divergent interests in the development of prime coastal property.
Outcomes Related to:	For Example
LEADERSHIP/STATUS	
Elected or voluntary positions of leadership within government institutions, civic organizations, or organizing efforts; as well as the relative power or standing of a group within a community or society	A pipeline is generating more diverse leadership for public boards and committees.

#### What evidence or INDICATORS would you look for?

#### **①** Indicators of POLICY measure:

- · proposal of policy
- · support gathered
- · passing or adoption
- funding
- implementation

#### Indicators of CONDITIONS measure:

- · degree of change
- remediation
- improvement or maintenance of a condition
- · availability of resources
- increased, decreased, or new opportunities
- who has access to opportunity

#### Indicators of SYSTEMS measure:

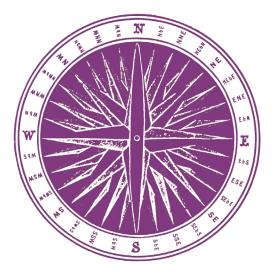
- · restructured relationships and roles
- change in regulatory power
- · shared priorities across systems
- · revised practices or procedures

#### Indicators of SOLUTION/RESOLUTION measure:

- plans or strategies that are developed for addressing the issue
- strategies implemented
- problem or priorities that are clarified, identified, averted, reduced, or eliminated

#### Indicators of LEADERSHIP/STATUS measure:

- · who holds leadership positions
- · diversity of leadership
- new or improved leadership strategies
- · effectiveness of leadership



### **HOW TO Draft CONDITIONS Outcomes & Indicators**

**DESCRIBE YOUR CREATIVE STRATEGY.** Then write the Outcome(s) that are important. Next, consider which general Types of Indicators are most relevant as evidence of change. Use these as a starting point to define the specific Indicators for your creative project.



**CREATIVE STRATEGY** – The City Transportation Department engages a local artist team to develop and implement creative community engagement strategies in order to learn what improvements in services are needed for populations most reliant on public transit.



#### What are the intended outcomes?

Identify policies and practices that will make the Department more accountable to underserved residents and effective in its services.



Involve stakeholders such as youth, neighborhood groups, city leaders, etc. in defining outcomes and indicators that matter to them, so that program design and evaluation are meaningful and useful. For a tool to collect stakeholder input, click <a href="https://example.com/here.com

# ! TYPES OF INDICATORS .....

Consider and check the most relevant indicators for the creative strategy.

restructured relationships and roles

- ✓ revised practices or procedures
- plans or strategies that are developed for addressing the issue



#### **INDICATORS**

What specific evidence to track or measure?

- Transportation department staff roles are redefined to include more in-thecommunity engagement as well as involvement in problem solving.
- Rider's rights groups report improved communication with the City Transportation department
- The city establishes a paid role for an artist to continue with the department's official work.
- City integrates story circles to collect data about transit culture, public needs, and suggested improvements
- City begins plans with bus contractor to extend public transportation services to accommodate second and third shift workers

## **Changes in CONDITIONS Worksheet**

Changes in policies, systems, and conditions aim for lasting results.

Describe your creative strategy for increasing policies, systems, or conditions.		
POLICIES/LEGISLATION	Laws, practices, resolutions created to gui	ide and determine
<b>YOUR OUTCOME</b> ···· ► (What are your intended outcomes?	! TYPES OF INDICATORS ···· > Consider and check relevant indicators.	YOUR INDICATORS What specifically will you track or measure?
	<ul> <li>proposal of policy</li> <li>support gathered</li> <li>passing or adoption</li> <li>funding</li> <li>implementation</li> </ul>	
CONDITIONS  Existing social, civic, political, economic, physical circumstances. Although social and civic outcomes are often about improving negative conditions, they may also be directed toward upholding or further enhancing positive opportunities or conditions.		
<b>EXECUTE OUTCOME</b> ··· ► (What are your intended outcomes?	! TYPES OF INDICATORS ····► Consider and check relevant indicators.	I YOUR INDICATORS What specifically will you track or measure?
	<ul> <li>degree of change</li> <li>remediation</li> <li>improvement or maintenance of a condition</li> <li>availability of resources</li> <li>increased, decreased, or new opportunities</li> <li>who has access to opportunity</li> </ul>	

SYSTEMS The combination of	related policies, organizations, and structures th	nat defines or effects how things work.	
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SOLUTION/RESOLUTION Solving a problem or resolving a civic or social concern or conflict			
<b>EXECUTE OUTCOME</b> ➤ What are your intended outcomes?	! TYPES OF INDICATORS ···➤ Consider and check relevant indicators.  □ plans or strategies that are developed for addressing the issue □ strategies implemented □ problem or priorities that are clarified, identified, averted, reduced, or eliminated	YOUR INDICATORS What specifically will you track or measure?	
LEADERSHIP/STATUS  Elected or voluntary positions of leadership; as well as the relative power or standing of a group within a community or society			
<b>EXECUTE OUTCOME</b> ► What are your intended outcomes?	! TYPES OF INDICATORS ··· ➤ Consider and check relevant indicators.  □ who holds leadership positions □ diversity of leadership □ new or improved leadership strategies □ effectiveness of leadership	YOUR INDICATORS What specifically will you track or measure?	